

Terms & Conditions

For our Sanctuary House Guests...

A reminder to our valued clients, if you cannot make your appointment, **we kindly ask for 48 hours cancellation notice** to allow other clients to book in your place.

We also greatly appreciate as much time as possible to contact clients on our cancellation list. **We retain the right to charge for the full appointment if notice is not given.**

Selected treatments and all Pamper Packages require a 50% deposit to secure the booking. We reserve the right to retain the deposit if cancellation is without 48 hours notice.

Treatment Course appointments missed without 48 hours notice will be automatically deducted from the course

Sanctuary House gift vouchers are valid for 4 months from the date of purchase.

If you are paying for your treatment with a gift voucher and do not give 48 hours notice for your cancellation, the value of your treatment will automatically be deducted from the value of the gift voucher.

Your appointment duration includes consultation & change time. Please ensure that you arrive in good time for your treatment. Late arrival may result in reduced treatment time.

Please refer to the website for up to date terms and conditions www.sanctuaryhouse.co.uk Thank you for your understanding and co-operation.